

## How to send my logfile to the customer support

The log file of the client can be used to speed up troubleshooting. It will be evaluated by our technical support in order to provide you the best possible solutions.

Please select your operating system. In the next step you will see instructions how to retrieve the logfile.

SpyOFF Support

<https://help.spyoff.com/TroubleshooterGuide50086.aspx>